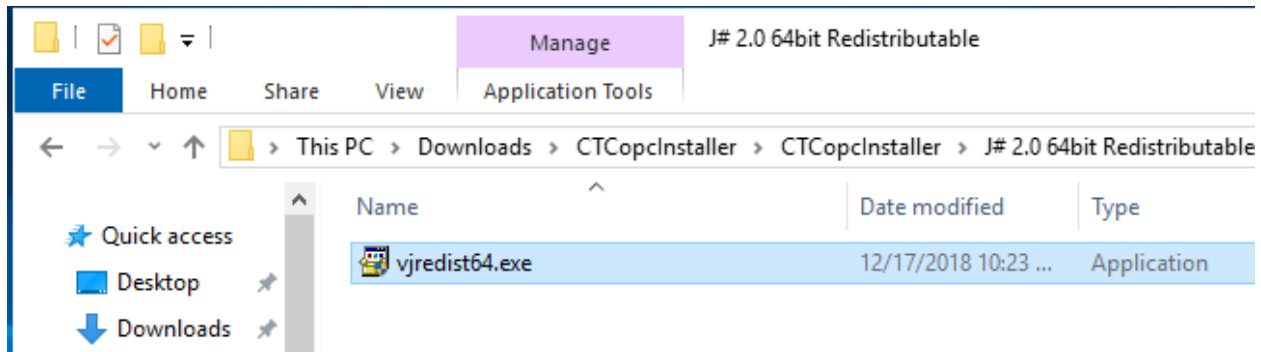


Windows 10 & 11 Upgrade Issues

A problem has been observed which can cause the CTC OPC Server to stop operating after a Windows 10/11 upgrade. Thus far this has been seen when upgrading to release 1803 and 1809 of Windows 10, and may be possible on future releases until fixed by Microsoft. The problem is not with the CTC OPC Server but compatibility issues between Microsoft products. In short, the upgrade is corrupting the installation of the Microsoft J# 2.0 Redistributable runtime. A simple fix involves running the 'vjredist64.exe' installation in repair mode. Simply double click as you did during the original installation:



After giving permission to the program to run, when prompted, the following screen will appear, select 'repair' followed by 'Next' and the installation problems will be repaired and CTC OPC Server able to execute once again.

